

Managing Product Safety with Global PEX

It is vital that businesses monitor the safety of the products they supply closely to safeguard a prompt response should a potential safety issue arise. Advance planning makes for more effective management of any product safety incident.

UK and International product safety regulations require that new and used consumer products placed on the market must be safe. Responsibility for ensuring the safety of goods falls upon businesses across the supply chain. Global PEX as an operator within the supply chain and takes these responsibilities seriously and assist our Customers to do the same.

General responsibilities and duties are to:

- ✓ only place safe products on the market, supported by information for correct use
- ✓ warn consumers about potential product-related risks
- ✓ monitor the safety of products
- ✓ inform the relevant Market Surveillance Authority if a safety issue is identified
- ✓ take effective corrective action when and if necessary.

Global PEX only supports the supply of safe products. We do not anticipate any product we recommend to our Customers becoming the subject of any corrective action by ensuring we do the groundwork before production begins. However, as a feature of our risk management services, we know the value of having a planned course of action is critical to delivering a timely and effective response should a potential safety issue arise, no matter the product or market it arises within.

Global PEX fully adheres to and supports the UK code of practice set out in PAS 7100, (*Code of practice on consumer product safety related recalls and other corrective actions*) which is focussed on Non-Food consumer products intended for use by producers, importers and distributors. We apply this code of practice as the benchmark for safety.

No business or person wants to be responsible for a product recall, but should the need arise, having a set of guidelines readily available, Global PEX Customers in whichever market they operate will be in more control of the process saving management time, effort and money as a consequence by being able to act promptly and effectively to protect public safety if a consumer product is found to be unsafe.

Part 1 sets out a code of practice for businesses, providing practical guidance to help:

- prepare to manage a possible safety related product recall or other corrective action
- establish mechanisms to monitor the safety of consumer products
- investigate any potential product safety issue
- establish mechanisms to deal with any product safety issue identified
- review corrective action programmes to ensure that product safety responsibilities continue to be met.

Part 2 provides guidance on the role of UK Market Surveillance Authorities in supporting businesses to meet the requirements of the code. For our International Customers we can work with them to identify specific Surveillance Authorities.

To support buyers Global PEX works with Manufacturers to ensure each product is labelled and classified correctly so the products can, if required, be identified, traced, and recalled efficiently.

You can download a copy of UK Non-Food PAS7100 from

<https://www.bsigroup.com/en-GB/pas7100-supporting-better-product-recalls/>

You can download a copy of the FDA Procedures for Non-Food Product Recalls at

<https://www.fda.gov/media/71814/download>